|  |  |  |
| --- | --- | --- |
| Office of  Chief General Manager(Telecom)  Marketing Cell,  Tamilnadu Telecom Circle  CTS Building 16,Greams road  Chennai-600 006 |  | **BHARAT SANCHAR NIGAM LIMITED**  (A Government of India Enterprise) |

To

All Heads of SSAs

Tamilnadu Circle.

Mktg /CS-CFA/ Tariff/Corr/2011-12/ 32 dated at Chennai 6 14/6/2012

**Sub:** Restoration of Annual Plans P600, P1200,P2160-reg.

**Ref:** 1. Corporate Office Lr 3-11/2009-R&C (CFA) dated 3/5/2012

2. This office letter of even no. dated 8/5/2012

Kindly refer the above cited letters wherein it was conveyed that the Annual plans 600, 1200, 2160 which were withdrawn earlier vide Corporate Office letter No. 3-11/2009-R&C (CFA) dated 22/2/2012 are restored.

In this connection it was reported by IT Cell of Circle Office that 1062 customers have changed their Plans. Out of these, 84 customers have migrated to BB Combo Plan, 176 customers are now in inactive status and the remaining customers migrated to other alternate plans. SSA-wise list of such customers is enclosed herewith.

Cuddalore SSA reported that many of the above such customers want to get their original annual plans restored back and such restoration could not be done by the SSA at the front end.

SSAs are requested `

1. To contact individual customers (176 in Nos.)and to verify whether the disconnection is due to change of annual Plan or any other reason and obtain their willingness to get reconnected with the existing annual plans and furnish list of such customers.
2. To furnish the list of customers who want to get the original annual plans restored.

The above list of customers may please be forwarded along with recommendation of SSA Heads concerned on or before 25/6/2012 through e-mail id [cscfatncircle@gmail.com](mailto:cscfatncircle@gmail.com) or Fax 044-28290888 for onward transmission to ITPC Hyderabad to do the needful in the CDR System through Back end.

-SD-

(C. Selvaraj )

Deputy General Manager (S&M) CFA

O/O CGM TN Circle,Chenni 600 006

Ph 044 2829 7460 Fax 044 2829 0888

Encl: List of customers